



Your keys are here.

At Eastside, we want you to feel confidence with your pre-owned vehicle purchase. This is why we offer a 7 day exchange privilege on all eligible pre-owned vehicles purchased from our dealership. Please familiarize yourself with this great Piece of Mind protection. The privileges, restrictions, and redemption process are explained below.

ONE TIME 7-DAY PRE-OWNED VEHICLE EXCHANGE PROGRAM

Within the first 7 days, or 500 kilometres from the date of purchase (whichever occurs first), the original purchaser of the vehicle listed below, may exchange the vehicle (if eligible) at Eastside Pre-Owned vehicle for another Eastside Pre-Owned vehicle of equal or lesser value, for any reason – if not completely satisfied with the purchase. If the purchase price of the exchange vehicle chosen, is less than the purchase price of the vehicle “being returned”, the purchaser will receive credit for the difference. If the purchase price of the exchange vehicle chosen, exceeds the purchase price of the vehicle “being returned”, the purchaser will pay the difference.

Vehicle Identification Number: (VIN): _____ Odometer: _____

Vehicle Sale Price (before taxes): _____ Purchase Date: _____

I have read the provisions described below, and on the backside of this document, and understand the provisions, including eligibility, exclusions, and restrictions of the Eastside One Time 7-Day Pre-Owned Exchange Program. If indicated below, I understand that the vehicle I am purchasing is **not** eligible for exchange under this program. I also understand that if I have previously exchanged a vehicle under this program in the previous consecutive twelve months from the date of this vehicle purchase, that I am ineligible to participate/exchange this vehicle purchase under this program.

_____ (if checked): THIS VEHICLE IS NOT ELIGIBLE FOR ANY PRIVILEGES GRANTED UNDER THE EASTSIDE ONE TIME 7-DAY PRE-OWNED EXCHANGE PROGRAM.

Customer Name: _____ Deal # _____

Customer Signature: _____ Date: _____

Dealership Authorized Signature: _____ Name (print): _____

ELIGIBILITY:

Eastside Pre-Owned vehicles, unless indicated, are eligible for the Exchange Privilege if exchanged at Eastside Chevrolet Buick GMC Limited within the first 7 calendar days, or 500 kms, whichever occurs first. The vehicle must be exchanged for another vehicle that is currently ‘in-stock’ at Eastside Chevrolet Buick GMC Limited.

EXCLUSIONS:

Vehicles can only be exchanged by the person(s) who originally purchased the vehicle from Eastside Chevrolet Buick GMC Limited. Vehicles that were purchased by a fleet company, and/or vehicles purchased for the purpose of livery, taxi, delivery service, emergency services, or any other commercial use are ineligible for this program. Customer's who have previously exchanged a vehicle within the past 12 consecutive months are ineligible for this program. Any vehicle that has had any accessories (ie: radio, alarm system, keyless entry), unless the installation was performed by Eastside Chevrolet Buick GMC Limited. If the vehicle has been modified in any way from its original condition when it was purchased, the vehicle is ineligible for this program.

EXCHANGE PROVISIONS:

Vehicles must be exchanged at Eastside Chevrolet Buick GMC Limited, and must be accompanied by all purchase or lease transaction documents, including the sales contract/lease agreement, license and registration. The costs of licensing the original and exchange vehicle are the sole responsibility of the purchaser. Any costs associated with automobile insurance are the sole responsibility of the purchaser.

If the original vehicle was financed, the purchaser must pay any interest and principle balance, or any other amounts due in order to ensure the vehicle being returned to Eastside, is lien free. Extended Warranty, Credit Life and/or Disability Insurance are considered separate transactions from the vehicle transaction and any related expenses to their transfer are the sole responsibility of the purchaser.

VEHICLE CONDITION/INSPECTION:

Any vehicle exchanged under this program will be inspected by the Pre-Owned Vehicle Manager at Eastside Chevrolet Buick GMC Limited for any damage and/or excess wear that was not present when the vehicle was originally purchased. If the vehicle has had any damage, and/or requires non-warranty repairs costing greater than \$300, the vehicle is ineligible for this program and cannot be exchanged. Any amount of damage, and/or non-warranty repairs costing less than \$300 will have the amount deducted from the exchange value.

Purchaser Initials: _____